## **Privacy Policy**

## **Empire Golden Group Ltd**

Company Number: 15964377

Address: 124 124 City Rd, London, United Kingdom, EC1V 2NX

Website: empire-trading.com

#### Introduction

Empire Golden Group Ltd ("the Company," "we," "our," or "us") is committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use, and disclose information about you. By using our services, you agree to the terms outlined in this policy.

### **Information We Collect**

We may collect and process the following data about you:

- 1. **Personal Identification Information**: Name, email address, phone number, and other contact details.
- 2. **Financial Information**: Payment details, bank account numbers, and transaction history.
- 3. **Technical Information**: IP address, browser type, and version, time zone setting, browser plug-in types and versions, operating system, and platform.
- 4. **Usage Data**: Information about how you use our website, products, and services.
- 5. **Marketing and Communications Data**: Your preferences in receiving marketing from us and your communication preferences.

#### **How We Use Your Information**

We use the information we collect in the following ways:

- 6. **To Provide and Improve Our Services**: Processing transactions, managing accounts, and providing customer support.
- 7. **To Personalize User Experience**: Understanding how you use our services to improve your experience.
- 8. **To Communicate with You**: Sending notices about your account, updates, and promotional materials.
- 9. **To Ensure Security and Compliance**: Monitoring for fraud, verifying identities, and ensuring compliance with legal obligations.
- 10. **For Marketing Purposes**: Providing information about our services, special offers, and events.

### **Sharing Your Information**

We may share your information with:

- 11. **Service Providers**: Third parties that provide services on our behalf, such as payment processing and customer support.
- 12. **Affiliates**: Companies within our group.
- 13. **Regulatory Authorities**: When required to comply with legal obligations.
- 14. **Business Transfers**: In the event of a merger, acquisition, or sale of assets.

### **Security of Your Information**

We take the security of your personal information seriously. We use appropriate technical

and organizational measures to protect your data against unauthorized access, alteration, disclosure, or destruction.

#### **Data Retention**

We retain your personal information only for as long as necessary to fulfill the purposes we collected it for, including for the purposes of satisfying any legal, accounting, or reporting requirements.

## **Your Data Protection Rights**

Depending on your location, you may have the following rights regarding your personal information:

- 15. Access: Request access to your personal data.
- 16. **Correction**: Request correction of inaccurate or incomplete data.
- 17. **Deletion**: Request deletion of your personal data.
- 18. **Restriction**: Request the restriction of processing your personal data.
- 19. **Data Portability**: Request the transfer of your personal data to another party.
- 20. **Objection**: Object to the processing of your personal data.

# **Cookies and Tracking Technologies**

We use cookies and similar tracking technologies to track activity on our website and hold certain information. You can set your browser to refuse all or some browser cookies or to alert you when websites set or access cookies.

## **Changes to This Privacy Policy**

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on our website. You are advised to review this Privacy Policy periodically for any changes.

#### **Contact Information**

If you have any questions regarding these terms of service, please contact us at: Empire Golden Group Ltd

124 124 City Rd, London, United Kingdom, EC1V 2NX

Email: info@empire-trading.com

By using our services, you acknowledge that you have read, understood, and agree to be bound by these terms of service.